



COMPLAINT NOTICE

This Credit Union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If you have a dispute with America's Credit Union, you should first contact the credit union. If the dispute is not resolved to your satisfaction, you may file a complaint against the credit union by contacting the Texas Credit Union Department through one of the means indicated below:

**US Mail – Texas Credit Union Department
914 East Anderson Lane
Austin, TX 78752-1699**

**Telephone Number – 512-837-9236
Fax Number – 512-832-0278**

**Email Address – complaints@tcud.state.tx.us
Website Address – www.tcud.state.tx.us**

Please note that the Department does not have authority to resolve contractual disputes or undocumented factual disputes between a member and this credit union. If your dispute is of this nature, you may want to consult with legal counsel regarding your rights to resolve the situation.