

Important Information – EFFECTIVE IMMEDIATELY New Procedures for Deterring VISA Card Fraud

Should you be contacted regarding possible card fraud or for verification of a valid transaction, ACU's Fraud Service Center will be seeking information from you to confirm your identity. EFFECTIVE IMMEDIATELY: ACU's Fraud Service Center's procedure for stopping fraudulent transactions has changed; you may receive a phone call, text message, email or some combination of these efforts from ACU's Fraud Service Center. This change in procedure is designed to ensure your safety from credit and debit card fraud. Also, if your phone number, home address or email address has changed, please contact us in writing with this new information to ensure our ability to reach you.